

Why Choose Chard Snyder?



PERSONAL APPROACH

Features

- **Regional Vice President assists** in plan design
- **Dedicated account team** (including direct contact info) provides continuity of service
- In-house, knowledgeable, US-based **live customer service representatives** assist plan participants
- **Presentation Specialists attend** benefit fairs and open enrollment meetings
- **Careful adjudication** of claims and reimbursement

Benefits

- **Ensures you get the right plan** for your company implemented in the way that works best for you
- **Peace of mind** knowing your Chard Snyder team is an extension of your HR team
- **Employee education** and support increase plan engagement, satisfaction and retention
- **Expert administration** takes time-consuming, complex processes off your desk



FLEXIBILITY

Features

- **Customized**, scalable plans and solutions
- **Management** of multiple payroll schedules, file types and divisions
- **Customizable reporting** and employee materials
- **Multiple** employer contribution and carry-over possibilities
- **Optional services** include reporting and remittance directly to the carrier and open enrollment mailings to former employees on COBRA

Benefits

- **Provides comfort** and less stress to HR team and employees
- **Convenience** in the details
- **Saves time** in getting the right information for next steps



TECHNOLOGY

Features

- **Partnership** with best-in-class technology providers
- **Chard Snyder Mobile app** for 24/7 on-the-go account access
- **Live Chat alternative** for participant support
- **"Smart" benefits card** automatically approves most eligible purchases
- **Employer portals** for HR team to access plan data and run real-time reports 24/7
- **Participant portals** and automated phone system for employees to review information and process requests any time
- **Secure data transfers** and email system

Benefits

- **Convenient**, worry-free experience
- **Increased** participant engagement
- **Saves time** and frustration for employers and employees
- **Prevents more work** for your HR team
- **Quick access** for employers to "need to know" plan information, in-depth reporting and performance metrics
- **Easy access** for participants to plan information, account balances and claims
- **Strong security** around protected healthcare information



COMPLIANCE

Features

- **In-house compliance team** stays up to date on IRS regulations and procedures
- **Proactive** and timely compliance communication and guidance regarding legislative changes
- **Plan documentation updates**
- **Documentation tracked** and data archived for 7 years as required by the IRS

Benefits

- **Enables** your HR team to spend time on other tasks and priorities
- **Minimizes your risk** of legal liability and costly penalties
- **Provides peace of mind** that your business, plans and employees are compliant
- **Protects** plan participants from negative tax consequences



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